



On the journey of a million lifetimes

2017 OCCRRA ANNUAL REPORT



Ohio Child Care Resource & Referral Association



MISSION

The Ohio Child Care Resource & Referral Association (OCCRRA) enhances the statewide system of learning and development experiences to achieve high quality outcomes for Ohio children, youth and families.

VISION

OCCRRA and the thought-leading Child Care Resource & Referral Agencies will be the “go-to” resource for collaborative, statewide quality learning and development systems.



Quality



Committed to Quality *Since 1989*

What we do starts small – literally at birth – but has the power to influence millions of lives for the better.

That's why OCCRRA and our seven nonprofit child care resource and referral agency members work tirelessly alongside the Ohio Departments of Developmental Disabilities, Education, Health, Job and Family Services and Mental Health & Addiction Services to set policy, train professionals, and implement best practices to bring quality local child care, early learning and out of school time programs to thousands of Ohio children.



It is our hope to bring ever-higher quality programs to thousands more children in the years to come.

Our Goals Guide Us

- 1 Quality Adherence
- 2 Member Empowerment
- 3 Professional Development
- 4 Services for Families
- 5 Data-Driven Processes & Communications
- 6 Fiscal Sustainability



How OCCRRA Brings Quality to Life

OCCRRA

Manages statewide quality initiatives and works directly with member agencies to ensure quality consistency through cross training, collaboration and by continuously retooling critical decision processes.

CHILD CARE RESOURCE AND REFERRAL MEMBER AGENCIES

Serve as regional hubs to provide professional development and technical assistance to programs and educators, to offer child care, preschool and out of school time information to parents, and to work with community and business leaders to address the unique needs of children and families in their area.

CHILD CARE, EARLY LEARNING AND OUT OF SCHOOL TIME PROGRAMS

Surround children with optimal learning and development environments in state licensed churches, schools, centers or family homes.



SERVING
88
 OHIO COUNTIES



OCCRRA Members by Service Area

- 1 YWCA of Northwest Ohio – Toledo
- 2 Child Care Resource Center – Lorain
- 3 Starting Point Inc. – Cleveland
- 4 Early Childhood Resource Center – Akron
- 5 Corporation for Appalachian Development (COAD) Child Care Resource Network – New Philadelphia
- 6 4C for Children – Cincinnati
- 7 YWCA of Northwest Ohio – Lima
- 8 4C for Children – Dayton
- 9 Action for Children – Columbus
- 10 COAD Child Care Resource Network – Marietta
- 11 COAD Child Care Resource Network – Portsmouth
- 12 YWCA of Northwest Ohio – Mansfield



Quality Adherence

How does OCCRRA deliver the same level of quality in developmentally appropriate practices, learning environments, assessments/screenings and curriculums to multiple programs of varying sizes and staffs across Ohio?

Strategies

OHIO APPROVED EDUCATOR TRAININGS

Endorsed by Ohio state agencies responsible for early learning and youth development, these trainings make it easier for professionals to improve their knowledge and skills and to qualify for higher paying positions.

OCCRRA SPECIALISTS NETWORKS

In tandem with our members, we coordinate teams of experts who provide on-site counsel and direction to programs as needed.

- + Family Child Care Specialist Network
- + Infant & Toddler Specialist Network
- + Preschool Specialist Network
- + Out of School Time Specialist Network
- + Step Up To Quality Specialist Network



ADDITIONAL MEMBER BENEFITS SUPPORTING STATEWIDE QUALITY

- + Access to grant and funding opportunities
- + Business support, family & community services, professional development and system implementation resources
- + Early childhood and out of school time policy/advocacy support
- + Linkage to national best practices and tools
- + Technology solutions that promote child care searches and services
- + The Ohio Professional Registry

OHIO ASSOCIATION OF NONPROFIT ORGANIZATIONS STANDARDS OF EXCELLENCE CERTIFICATION

OCCRRA's pursuit of quality includes undergoing this rigorous peer review of our internal operations and financial management.



Member Empowerment

One of OCCRRA's top priorities is to identify, assess and invest in new products and services to help our members better assist their local programs and professionals in meeting high-quality performance expectations.

Accomplishments

Early Learning Resources Ohio (ELRO) – Shared discounts, classroom supports and safety checklists are redirecting programs' time and money toward quality.

USDA Child and Adult Care Food Program (CACFP) – Ohio family child care homes can now join and serve more nutritious meals and snacks at reduced costs.

Ohio Healthy Programs – This designation helps programs (and families) foster healthy eating, exercise and learning habits in children.

Workforce Development – Our T.E.A.C.H.® scholars are exceeding national GPAs, earning more and staying on the job longer giving more Ohio children access to quality care and education.

895 T.E.A.C.H.® scholarships awarded

426 T.E.A.C.H.® scholar graduates

500 programs use ELRO

233 Ohio Healthy Programs

Ohio Professional Registry – Groundbreaking technology helps professionals track trainings, achievements and career history and supports the Ohio Departments of Health Early Childhood Home Visiting and Developmental Disabilities Early Intervention Service by issuing credentials on their behalf.

Statewide Tiered Technical Assistance Model – Helps our members deploy a network of specialists where they are most needed.

Business Supports Committee – Determines ways to support the business aspect of early childhood and afterschool programs.

A young girl with dark skin and curly hair, wearing a light blue shirt and denim overalls, is sitting on the floor in a classroom. She has her right hand raised high in the air, looking up with a happy expression. In the background, another child's hand is also raised. To the right, an adult's hand is visible holding a brown folder. The text "High-Quality" is overlaid in a white box with a blue border.

High-Quality

Professional Development

OCCRRA hosts thought-leading trainings helping Ohio educators respond to, and anticipate, the needs of Ohio families and children.

To help children in crisis due to parental drug abuse and to stem the tide of preschool expulsions (11% annually) – which can lead to problems in adulthood – OCCRRA focuses on helping teachers manage challenging behaviors.

To increase Ohio's supply of child care providers and help existing programs stay operationally sound, OCCRRA offers business classes on fiscal and HR management.

2017 TRAINING TOPICS

- + Infant Toddler Critical Competencies in Social Emotional Development, Cognition and Language and Literacy
- + Mixed-Age Group in Family Child Care Homes
- + Science Technology Engineering Art and Mathematics (STEAM)
- + Specialists Network Technical Assistance Institute: Implicit Bias, How to Teach a Teacher, Battling Burnout, Overcoming Childhood Adversity, Conducting a Reflective Community of Learners, and Creating a Culture of Change
- + Strengthening Fiscal Management for Centers and Family Child Care Homes



Ohio Professional Registry (OPR)

OCCRRA created the 24/7 centralized information system to streamline training and credentialing for today's busy early childhood and afterschool professionals as well as their corresponding state agencies and institutions.

NEW FEATURES

- + **Advanced E-Learning** activities, exercises and videos help professionals meet "20 Hours Within 2 Years" training requirement
- + **Background Check Module** facilitates licensing process
- + **Career Pathways Model** quantifies professionals' experience, education and training

OPR DASHBOARD STATISTICS

SYSTEM USERS

Professionals 192,314	Archived 6,452	Suspended 13	Active Last 24Months 97,197	Email Verified 182,968
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PROFILE COUNTS

ODODD Profiles 623	ODMHAS Profiles 128	ODE Profiles 14,218	ODH Profiles 581	ODJFS Profiles 60,635
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ONLINE LEARNING MODULES

Child Dev Registered 45,966	Child Dev Completed 38,555	Quality Registered 46,726	Quality Completed 39,994
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Services for Families

Digital ads were served up on Pandora, Google, and YouTube snagging 400,000 views over just three months in 2017 making more Ohio families aware of available child care.

Parent referral specialists learned best practices for conducting informative calls and database usage to provide families with the latest program information at OCCRRA's Family Services Institute. They also went through statewide peer-to-peer review as yet another quality assurance measure.

OCCRRA is creating more high quality child care spaces by helping caregivers provide nutritious meals at less cost, work in their own homes and access business as well as educational training.

#1 Needs

Full-Time Care

Non-Traditional Hours

Preschool Spaces



What Do Ohio Families Pay for Child Care?

AVERAGE ANNUAL COSTS

Infants/Toddlers	\$9,466 CENTERS	\$7,467 FAMILY CHILD CARE HOMES
Preschoolers	\$7,707 CENTERS	\$6,343 FAMILY CHILD CARE HOMES
School-Agers	\$4,168 CENTERS	\$3,434 FAMILY CHILD CARE HOMES

Data-Driven Processes & Communications

OCCRRA believes enhanced information gathering and analysis capabilities help us be smart and careful as we seek to invest our resources for maximum effect and discover what changes are needed to set all Ohio children, regardless of background, on the path to high quality growth and development.

Results this Year

25,454

Families requested child care referrals

1,124

Requests for special needs, homeless children, or children of immigrants, refugees/asylum seekers care





39,846

Early childhood professionals and parents trained on health, safety, wellness



26,193

On-site technical assistance visits made to family home and child care centers



192,314

Educator profiles in OPR system



152,325

Educator documents submitted for verification via the OPR

TYPES OF CHILD CARE REQUESTED

By Location

6,244 Centers

4,796 Family Child Care Home

3,831 Unspecified

By Age

2,947 Preschool requests

2,258 Infant

2,358 Toddler

1,798 School-Age

By Time of Day

7,149 Full-Time

3,102 Non-Traditional Hours

1,325 Before/After-School

523 Part-Time

By Circumstance

748 Special Needs

259 Children Considered Homeless

117 Children of Immigrants, Refugees and/or Asylum Seekers

Fiscal Sustainability 2020

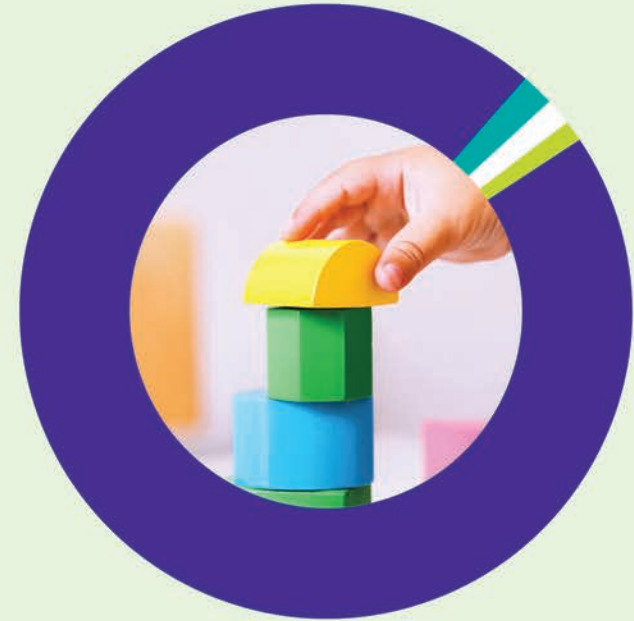
OCCRRA pursues grants and other funding so that our work and that of our members continues well beyond the present.

SISTERS OF CHARITY FOUNDATION OF STARK COUNTY GRANT

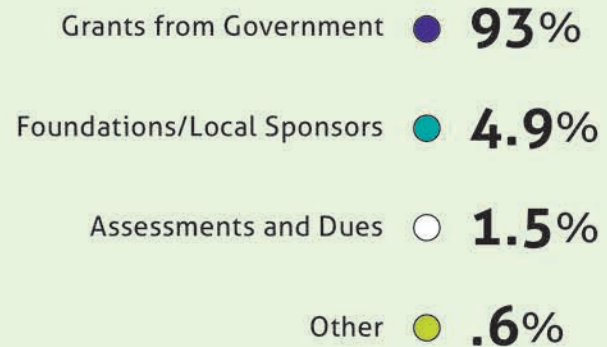
Step Up To Quality early childhood programs, rated among Ohio's best, are mentoring unrated programs to help them understand and improve quality in this statewide pilot.

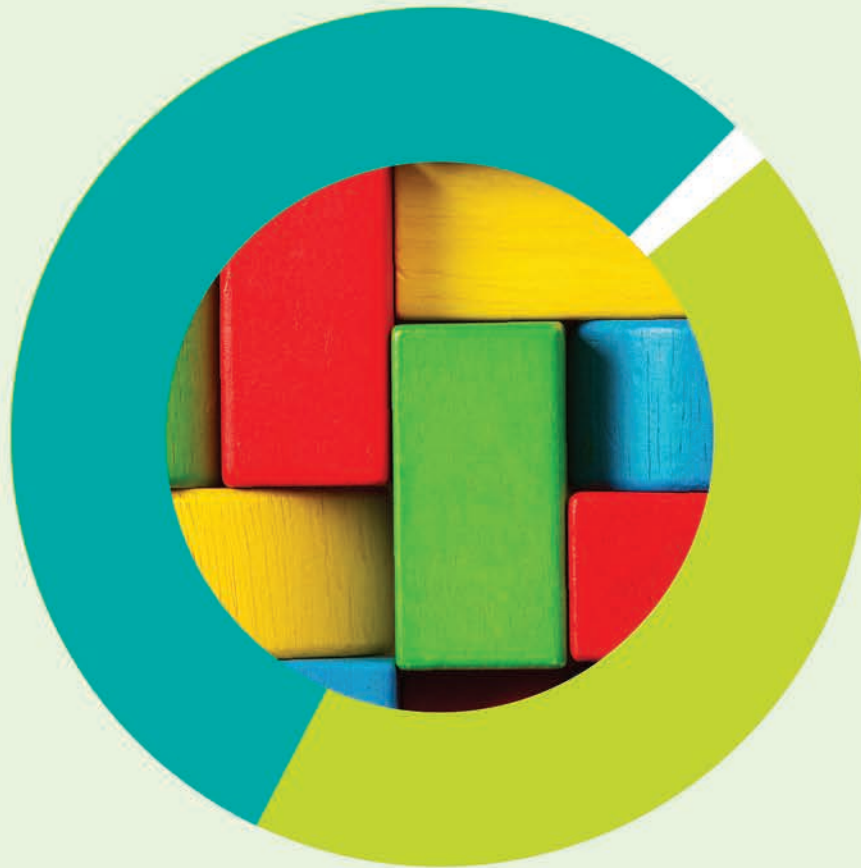
STARTING POINT T.E.A.C.H.® UNIVERSAL PREKINDERGARTEN SCHOLARSHIP EXPANSION

More highly trained teachers means more high-quality, affordable Pre-K programs for Ohio children in Cuyahoga County promoting upward mobility for all.



Funding Sources





Funding Distribution

Program Pass Through ● 44%

Programs ● 52%

Management and General ○ 4%

BOARD OF DIRECTORS

Jill Badger, At Large Member

Maureen Boggs, Corporation for Appalachian Development (COAD)
Child Care Resource Network

Jennifer Dodge, Child Care Resource Center

Vanessa Freytag, 4C for Children

Suzanne Gall (Vice President), YWCA of Northwest Ohio

Scott Hasselman, Early Childhood Resource Center

Eric Karolak (President), Action for Children

Randy Leite, At Large Member

Billie Osborne Fears, Starting Point

Elizabeth Stock, At Large Member

E. J. Watson (Treasurer), At Large Member

LEADERSHIP TEAM

Todd Barnhouse, Chief Executive Officer

Tiffany Blumhorst, Assistant Director, Ohio Professional Registry

Deb Humphrey, Assistant Director, Fiscal

Judith Santmire, Chief Operating Officer

Holly Scheibe, Director, Office for Quality & Innovation

Kelly Smith, Director, Ohio Professional Registry



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